

1-9-2021
chirala

TO
The principal
Y. A (w) GDC,
chirala

Grievances raised by the students

Respected madam,

We the students of II B com
general are facing covid issues at our home. so
to have a healthy environment in the college. we
we request you sanitize our rooms every month
as covid is easily spread from one person to
another. kindly solve our problem.

Thanking you.

Name of the students

1. A. Bhavya sri
2. A. Ankitha
3. T. padma
4. K. Thirumala
5. ch. Lakshmi
6. sanjana

Your faithfully

signature

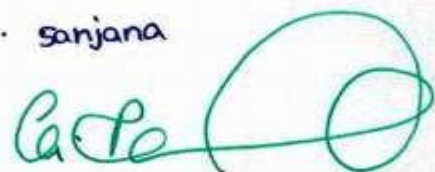
A. Bhavya sri
A. Ankitha

T. Padma

K. Thirumala

ch. Lakshmi

sanjana



3/02/2022,
chirala,

To
The Principal,
Y.A (W)ETC,
chirala

Respected madam,

We are the students of III MPC,
facing water problems in washrooms. There is no
regular water supply in the washrooms, as such
it's creating health issues. So we are requesting
to repair water taps.

Thanking you

Yours Faithfully

III MPC students

Name of the student

Signature

1. M. Harshitha.

harshitha.

2. P. Venkata Lakshmi.

P. Venkatalakshmi

3. O. Akshaya.

O. Akshaya

4. E. Meenakshi.

E. Meenakshi.

5. Ch. Sandhya.

ch. sandhya

4-3-2022,
Chirala.

TO
The Principal
Ya (W) GDC,
Chirala.

Respected Madam,

We the students of Ist B.H.C requesting
you to sanitised the classrooms and also provide
sanitisation spray at the college gate so that
students can sanitise themselves and enter the
college for helthy atmosfeax so kindly solve
the issue.

Thanking you

Your ~~Respectfully~~ ^{Faithfully}

Name of the students

Signature

1. Tirumala

Tirumala

2. Aksha

2. Aksha

3. Vyshnavi

Vyshnavi

4. snehalatha

snehalatha

5. sandhya

sandhya

6. Prameela

prameela

7. Sai prasanna

Sai Prasanna

Grievances solved by the Grievance & Redressal committee

2021-22

33

Minutes of the Meeting

4-9-21.

Name of the Complainter

1, Chenna. Neela.

2, Mounica.

3, Lavanya.

Nature of the complaint :-

Request for sanitization of rooms & vaccinations to all the students.

Action taken :-

on the basis of request, all the rooms in the college was sanitized with ^{the help of} Municipal Corporation of Chirala. All the college students are vaccinated with the help of Govt. Medical department.

K.M.S. Sail [✓] 4.9.21.

Signature of the convenor.



Principal
Y.A. Govt. Degree College for Women
CHIRALA-523155, Prakasam Dt. (A.P.)

Minutes of the Meeting

35

15.12.21.

Name of the Complainants

1. Y. Neeraja
2. V. Neelima.
3. K. Dhana Lakshmi

Nature of the Complaint:-

New Buckets to be provided in Washrooms.

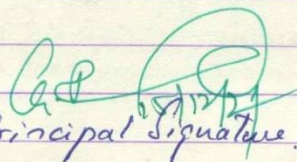
Action taken:-

The Grievance Committee met in the Principal's Chamber and discussed about the issue. She made arrangements provided ^{new} buckets in all the toilets.

Mr. Velanpau
Signature of Convener

Members:-
(1) P. D. S.




Principal Signature

Principal

Y.A. Govt. Degree College for Women
CHIRALA-523155, Prakasam DL (A.P.)

Minutes of the Meeting

37

10.02.22

Name of the Complainants

1. P. Suguna
2. M. Durga
3. G. Revathi

Nature of the Compliant:-

Water supply in Bathrooms.

Actions taken:-

The Grievance Committee met in the Principal's Chamber and discussed about the issue. Therefore Principal made arrangement by getting it repaired with the Plumber and water supply is provided regularly in Bathrooms.

M. Velamanna
Signature of Convenor

Members:-

(1) P. Reddy



Principal's Signature
Principal
Y.A. Govt. Degree College for Women
CHIRALA-523155, Prakasam Dt. (A.P.)

Minutes of the Meeting 39

11-03-2022

Name of the Complainants

1. P. Udaya Lakshmi
2. V. Parani
3. K. Kousalya

Nature of Complaint:-

Classrooms sanitization and students sanitization

Actions taken:-

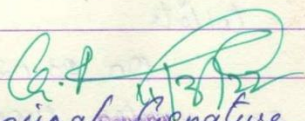
The Committee discussed with the Principal on the issue and the Principal responded positively to sanitize the classrooms once in three months and also sanitize spray is provided at the entrance gate of the college so that students could sanitize themselves to enter the college.

M. Velupannu
Signature of Convenor

Members:

(1) P. S. S. S.




Principal's Signature
Y.A. Govt. Degree College for Women
CHIRALA-523155, Prakasam Dt. J.S.P.

2021-22

Report

Grievance and Redressal Cell is meant for resolving various complaints raised by students.

In this Academic Year 2021-2022 students have raised various complaints to the Principal which were forwarded to the cell. The Committee has solved various issues with the guidance and support of the Principal.

The following were the issues which were solved by the Grievance and Redressal cell.

On 01-09-2021 students raised a complaint on sanitization of rooms due to Covid. The problem is solved on the request to Municipal Corporation who sanitized all the rooms in the college.

On 08-12-2021 students raised an issue stating that new buckets are to be provided in washrooms. The issue is discussed with the Principal and arrangements were made for new buckets in the toilets.

On 03-02-2022 students raised their complaint on water supply in bathrooms. Therefore within a week plumber was called and water supply was provided regularly in bathrooms.

On 04-03-2022 students raised an issue on sanitization of classrooms for once in three months and to provide sanitise spray at the entrance gate for all students. Issue was discussed with the Principal and rooms were sanitized and spray was provided at the entrance gates.



[Signature]
Principal
Degree College for Women

